

## Braves Card Usage, Depositing & Accounts

### Where can I use my Braves Card?

In addition to [these locations](#), the accounts on your Braves Card can be used in these areas:

**Block/Board Meals:** UNCP Dining Hall

**Guest Meals:** UNCP Dining Hall

**Meal Exchanges:** Brave's Place, Café 641, Chick-fil-A, Eats, Einstein Bros Bagels & Papa John's

**Flex Dollars:** All UNCP Sodexo dining locations, including the Dining Hall

**Dining Dollars:** All UNCP Sodexo dining locations, including the Dining Hall. (There is no 10% discount in Chick-fil-A).

**Braves Dollars:** All UNCP Sodexo dining locations, Mail Services, Print Services, snack machines, drink machines, laundry machines, and the campus bookstore.

### How can I (student) deposit funds to my Braves Card?

Deposits of at least \$10 to Braves Dollars and/or Dining Dollars can be made:

On [Atrium Connect](#) or BraveWeb > Atrium Connect

MasterCard, Visa and Discover are accepted on Atrium Connect.

**In the Braves Card Office - Suite 4, Auxiliary & Business Services building**

MasterCard, Visa, Discover and Check to UNCP are accepted in the Braves Card Office.

**In the Cashier's Office - Lumbee Hall, 1st floor - Braves Dollars Payments only\***

MasterCard, Visa, Discover, Check to UNCP and cash are accepted in the Cashier's Office.

## How can parents/guests deposit Braves Dollars and/or Dining Dollars?

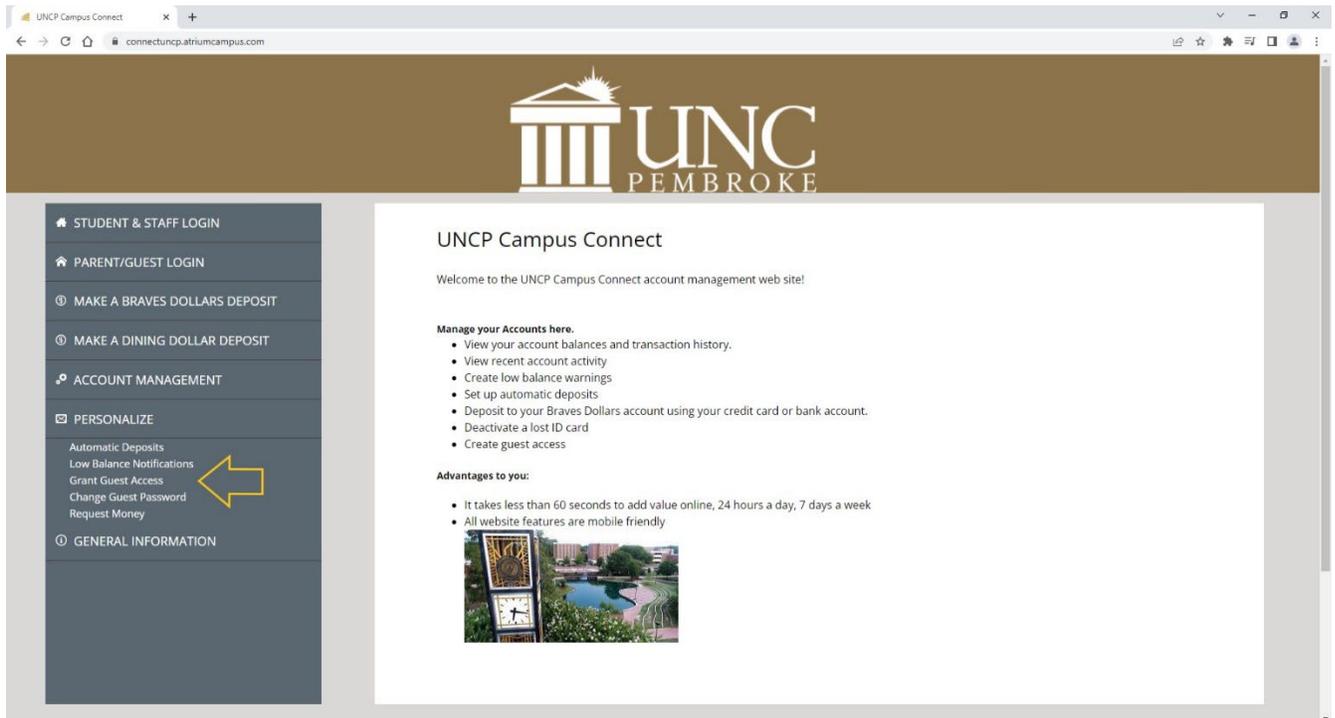
Students must grant parents/guests access to their accounts on [Atrium Connect](https://connectuncp.atriumcampus.com/) before they can make deposits on their student's behalf.

Students can grant access to up to 10 individuals. Depending on their preferences, these 10 individuals can see everything they see in Atrium.

<https://connectuncp.atriumcampus.com/>

Note: If using a cell phone, look for 3 horizontal lines near the top of your screen, then follow these steps

Students grant access by going to: **Personalize > Grant Access**



- Click **Add New User** at the bottom of the screen that appears
- Enter the emails for the individuals you want to add
- Check the boxes for the features to add for each individual

Enabled

Email Address

View Statement

Low Balance

Guest Access

Request Money

Lost Card

View Balances

Meal Plan Portal

Photo Upload

Virtual Card

EDIT DELETE

Add New User (up to 10 logins)

ADD

### Where can I check my Braves Card account balances?

[Atrium Connect](#) or login to BraveWeb > Atrium Connect

### How can I change my meal plan?

Students are eligible to make one meal plan change per semester by deadlines set by the Student Accounts Office. To change, add or delete a meal plan, please contact the Student Accounts Office. The Student Accounts Office can be contacted at 910.521.6855 or [student.accounts@uncp.edu](mailto:student.accounts@uncp.edu).

## Who do I contact if I have issues/concerns?

The Braves Card Office – 910.521.6844/6845 – [Bravescard.id@uncp.edu](mailto:Bravescard.id@uncp.edu)

- Braves Card related questions
- General card swiping concerns
- Technical issues with Atrium Connect
- In-person deposits to Braves Dollars/Dining Dollars

Student Accounts – 910.521.6855 – [student.accounts@uncp.edu](mailto:student.accounts@uncp.edu)

- Meal plan changes, additions or removals

Housing & Residence Life – 910.521.6228 – [housing@uncp.edu](mailto:housing@uncp.edu)

- Issues getting into residence halls

DoIT Helpdesk – 910.521.6260 – [helpdesk@uncp.edu](mailto:helpdesk@uncp.edu)

- WePa copier/scanner questions/concerns

## What are Board/Block Meals?

Board meals are traditional meal plan meals that allow entry into the dining hall a specific number of times per week. Meals on traditional meal plans reset on Sunday mornings.

Block meals are commuter meal plan meals that allow entry into the dining hall a specific number of times per semester. Meals on commuter meal plans do not reset.

All unused board and block meals expire at the end of each semester.

## What are Guest Meals?

All meal plans include 10 guest meals per semester. Guest meals allow entry into the dining hall.

Guest meals can be shared or used by the meal plan holder when out of regular meals. All unused guest meals expire at the end of each semester.

## What are Meal Exchanges?

Meal exchanges are predetermined combos that can be used in place of regular board/block meals up to five times per week. When meal exchanges are used, the board/block balance is simultaneously deducted. To use a meal exchange, the balance of board/block meals cannot be zero (0). Meal exchanges can be used in the following UNCP Sodexo dining retail locations: Café 641, Chick-fil-A, Eats, Einstein Bros Bagels and Papa John's.

Meal exchange balances reset on Sunday mornings.

All unused meal exchanges expire at the end of each semester.

## What are Flex Dollars?

Flex Dollars are only available with meal plans.

Deposits cannot be made to Flex Dollars because they are part of a meal plan. Funds can be deposited into Dining Dollars (See section on **Dining Dollars**). Like Flex Dollars, Dining Dollars can only be used in dining facilities

Flex Dollars may only be used at UNCP Sodexo Dining locations. Flex Dollars may not be transferred to other spending accounts. Unused Flex Dollars are non-refundable.

Flex Dollar balances roll-over from fall to spring semester. However, they do not roll-over year to year.

## What are Braves Dollars?

Braves Dollars is an optional flexible spending account of pre-deposited funds accessed by the cardholder for products and services. Funds cannot be withdrawn as cash from the card at any time. These funds are available to all students, faculty and staff. If the cardholder is no longer affiliated with UNCP, and has a balance of at least \$10.00, a refund for Braves Dollars may be processed.

Braves Dollars are subject to sales tax per general statute North Carolina G.S. 105-164.13(27).

Braves Dollars may be used at the following campus point of sale locations: all campus dining, Mail Services, Print Services, snack machines, drink machines, laundry machines, and the campus bookstore. Provided funds are available, there is no limit to the number of purchases that may be made. However, there is a specific dollar limit on purchases made at vending machines.

There is a 10.00 minimum for deposits to Braves Dollars.

There is no maximum of Braves Dollars that can be deposited.

Additional deposits to Braves Dollars may be made at the Braves Card Office, on BraveWeb through [Atrium UNCP Campus Connect](#) or at the Cashier's Office in Lumbee Hall.

Braves Dollars balances rollover continuously.

## What are Dining Dollars?

Dining Dollars are prepaid declining balance funds that can be spent dollar-for-dollar at all UNCP Sodexo dining locations. Cardholders receive a 10% discount on Dining Dollar purchases in all UNCP Sodexo dining locations except Chick-fil-A.

Dining Dollars are subject to sales tax per general statute North Carolina G.S. 105-164.13(27).

Dining Dollars may not be transferred to other spending accounts. Unused Dining Dollars are non-refundable.

There is a 10.00 minimum for deposits to Dining Dollars. The amount of Dining Dollars that can be deposited is unlimited.

Additional deposits to Dining Dollars may be made at the Braves Card Office and on BraveWeb through [UNCP Atrium Campus Connect](#).